

# CTVI Registration and Booking Manual

CTVI - Centro de Testes Veiculares de Iracemápolis

CNPJ: 36.521.074/0001-10



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This manual aims to help new CTVI users better understand our Registration and Booking system!



If you have any questions, please contact our team

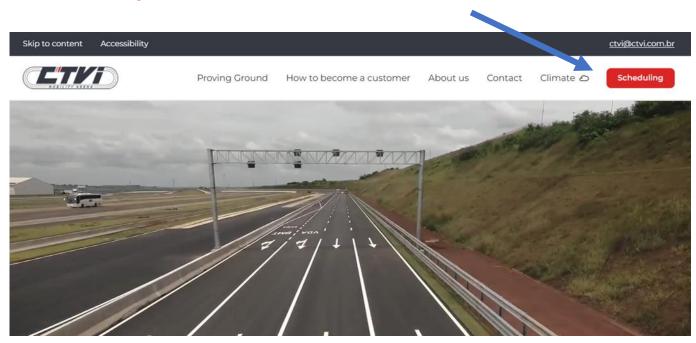
RESPONSIBLE	CONTACT
Administration adm@ctvi.com.br	+55 (11) 9 7859-9809
CTVI Management ctvi@ctvi.com.br	+55 (19) 9 8318-8400



The CTVI team wishes you great success and a safe experience during your time with us!

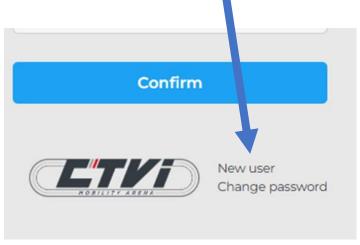
# **REGISTRATION INTRODUCTION**

- How to register at CTVI?
   Acess to the website
- When accessing CTVI, the first step is to visit our website: www.ctvi.com.br
- Go to Scheduling.



You will be redirected to another website, where you will LOGIN or REGISTER on your first visit!
 To register, you must go to New user.







# Register

• If you are a foreigner, it is mandatory to check the "FOREIGNER" box.

This way, when you finish the registration, the Confidentiality Agreement and the Safety Manual will be available in English.

- At this step, you should enter your information for registration
- Always use your corporate email
- The password you create will be used for LOGIN on each new access
- After filling in the requested information below, click TO SEND

Record	
Full name	
Foreigner	
CPF	Telephone
	47 90000000
E-Mail	Confirm Email
Password	Confirm password
Company name	Department
Company address	
→ Already have one account?	To Send



From this point, it's on us!

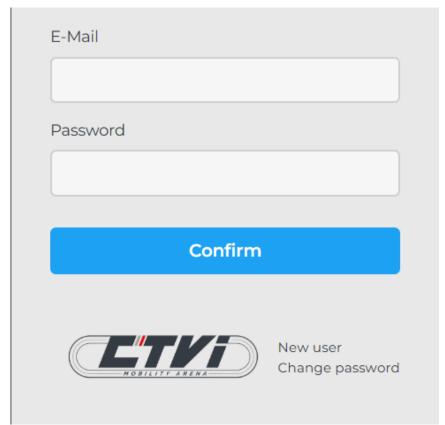
Your user account will be pending with us, where we will link it to your registered company.

• After our team links your user account to your company, you will receive an email notifying you that your registration has been approved!

This is when your login will be activated to access the website, as well as our mandatory documents for using the Test Track!

# Login

- To log in to our website, simply go to <u>www.ctvi.com.br</u> and click on Scheduling.
- On the next screen, enter your registered email and password.



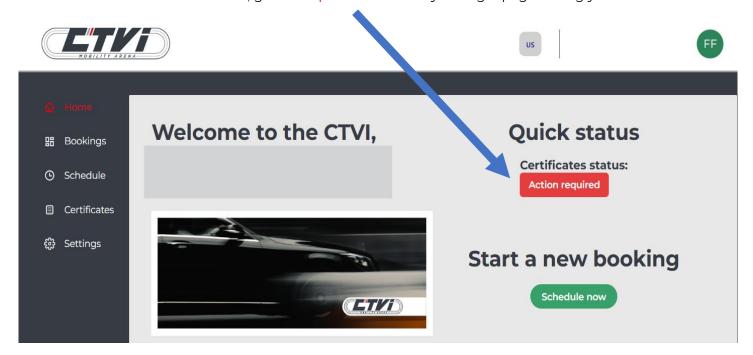
After entering your login details and confirming, you will be redirected to your user dashboard.



# **Mandatory Certificates**

This is one of the most important parts of the entire registration process, where it is required and mandatory to READ and SIGN our certificates, ensuring greater safety for all users at CTVI.

- CTVI Safety Manual
- Confidentiality Agreement
- To access these certificates, go to 'Required Action' on your login page during your first access.

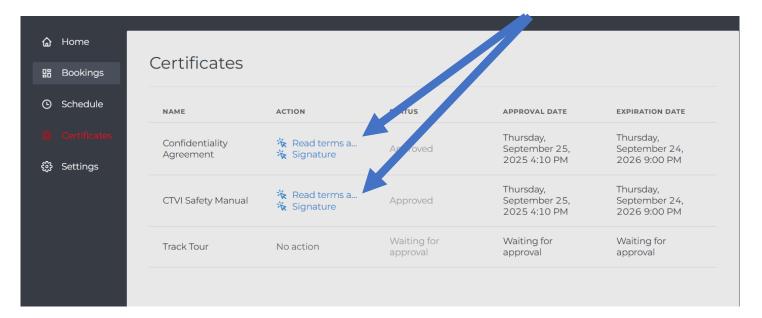


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On this screen, the user will see our two certificates: the Confidentiality Agreement and the Safety Manual.

- To download the files and read them, click on the action 'Read terms and...'
- After the <u>mandatory</u> reading, click 'Signature' to digitally sign the document.



- The Track Tour takes place here at CTVI on your first test day, where the proving ground will be presented, along with radio instructions and a review of the Safety Manual!
- Not completing the Track Tour will not prevent you from booking a track. However, access to the tracks
  will only be granted after the Track Tour is completed on your first day at CTVI.
- The Confidentiality Agreement, Safety Manual, and Track Tour are valid for 12 months.
   If a booking is made after this period, you will receive a message informing you that the documents have expired, and a new reading and signature will be required, ensuring that the latest version of the documents is always available.
- The recording and reproduction of these documents are prohibited.

From this point, it's on us!

Your user account will remain pending for our approval.

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• You will receive an email notification confirming that the certificates you signed have been approved!

#### DoNotReply

Your certificateCTVI Safety Manual was approved The certificate CTVI Safety Manual was approved <fim>

#### DoNotReply

Your certificateConfidentiality Agreement was approved
The certificate Confidentiality Agreement was approved <fim>

From this point, your user account will be authorized to make Schedule!

#### Track Tour

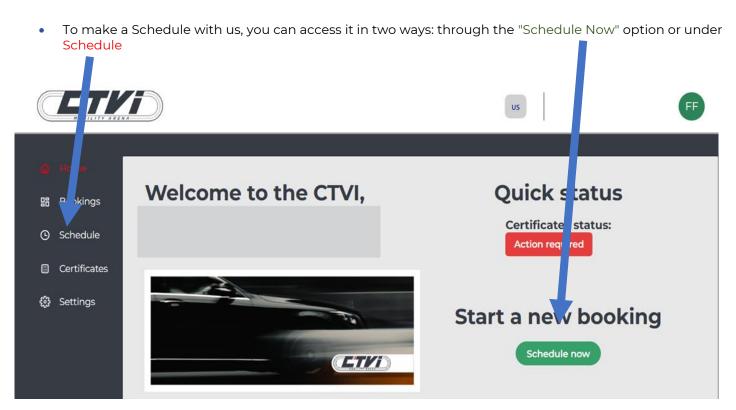
Our Track Tour aims to reinforce the Safety Manual and present the Proving Ground, ensuring it is a safe and efficient environment!

- It takes place on the day of the user's arrival
- Its duration is approximately 30 minutes to 1 hour
- Entry to the track is only permitted after completing the Track Tour
- It is essential that any questions are clarified at this time NEVER enter the tracks with doubts!
- The Tour must be redone after its expiration date (12-month period)
- You can attend the Tour on the same day you make your Schedule!
- If the user is a foreigner, they must be accompanied by someone who speaks Portuguese for introduction and translation on the day of the TOUR
- Foreign users are also allowed to enter the track only when accompanied by a Brazilian, as radio communication is conducted in Portuguese
- Only those who have completed the Track Tour are authorized to give radio instructions; visitors and users without the completed TOUR are not allowed.

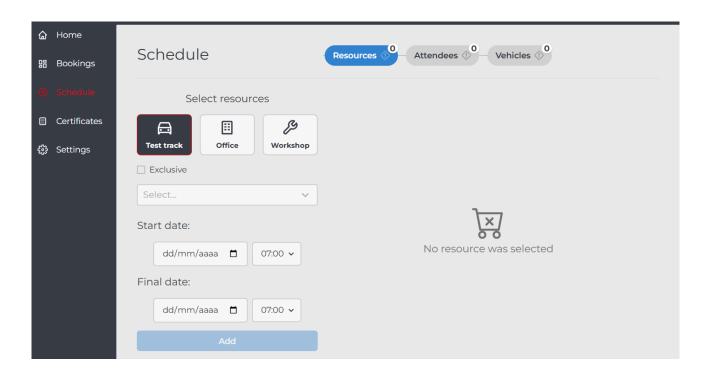


# **BOOKING INTRODUCTION**

How to make a Schedule?



You will be redirected to the Scheduling screen, where you will have several options to make your Schedule!



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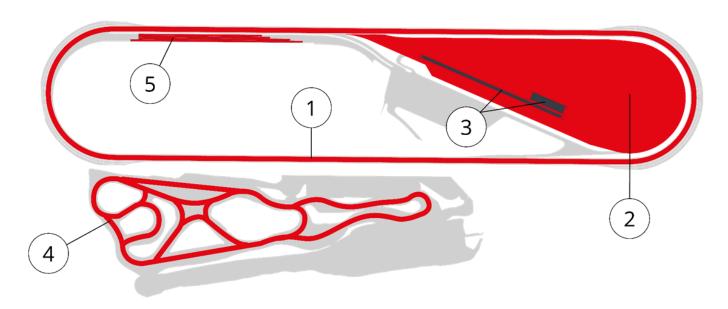


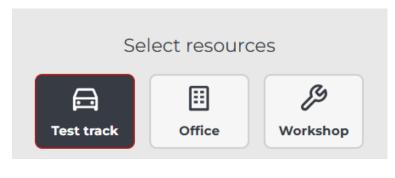
#### Resources

At this stage, you can select the tracks you will need for conducting the tests.

# Track Abbreviations

1	HSO	High Speed Oval
2	VDA	Vehicle Dynamic Area
3	BMT	Brake Measurement Track
4	PHC	Paved Handling Course
5	CML	Comfort Lanes

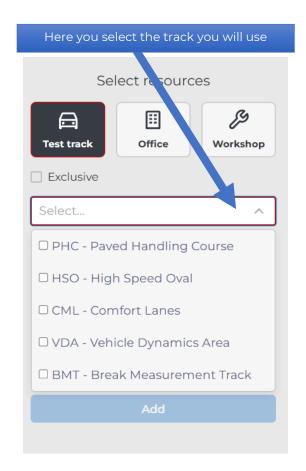


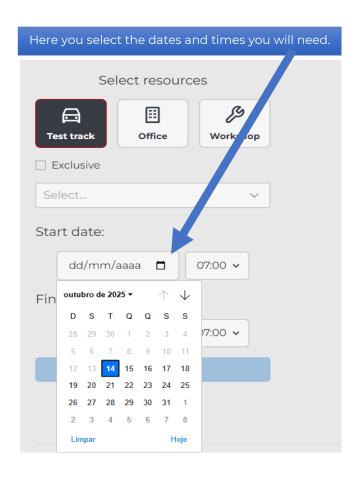


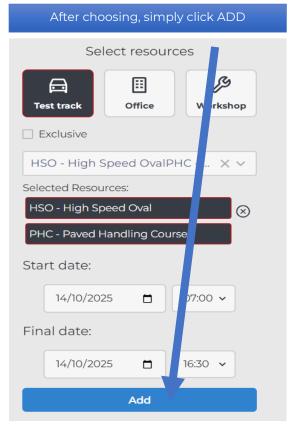
At this stage, you select the resources, such as the tracks you will use, the dates, and whether you will need a room or workshop available on the selected days.

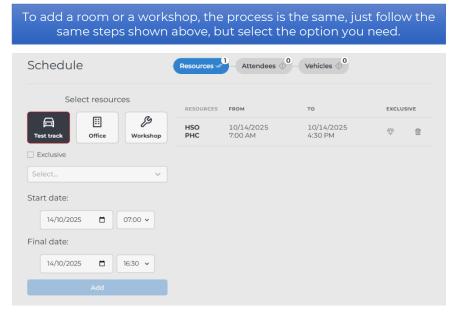
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#### **Exclusive Schedule**

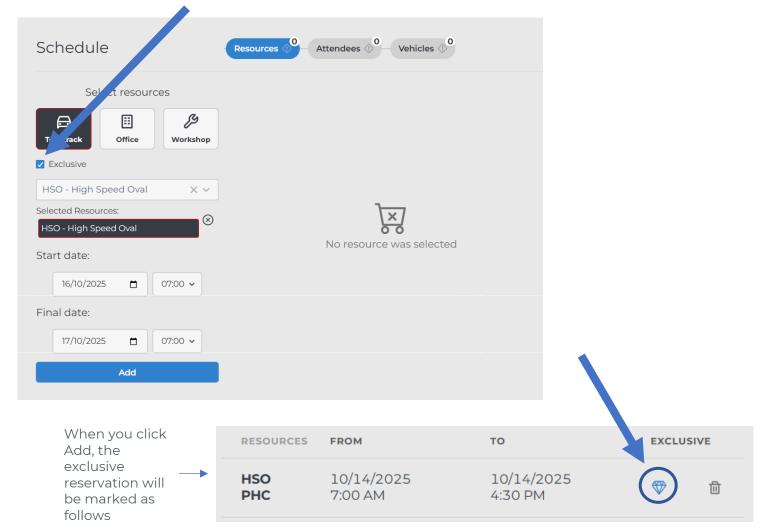
An exclusive reservation is required when it is necessary to completely block one or more tracks for the user's exclusive use on a specific date and time.

For it to be possible, there must be no pre-scheduled reservations on the same date.

### To check the available dates

- The user must contact the CTVI team, providing more information about the need for an Exclusive Schedule.
- CTVI will analyze the user's request and, if possible, inform which dates are completely available for exclusive blocking.
- Only after this validation, it will be allowed to formalize the scheduling request.

Once the date is validated, simply follow the steps to create a Schedule; however, to make it EXCLUSIVE, the user must select the Exclusive field and click Add.



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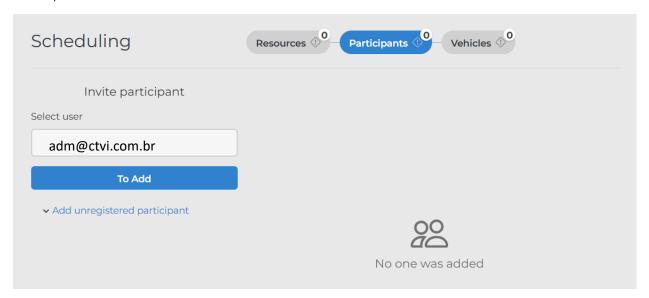


#### **Participant**

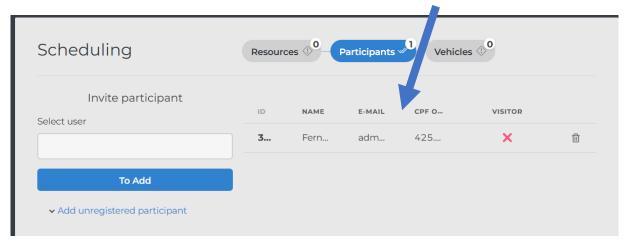
The Participants option in the reservation is for listing all the people who will take part in the tests, for better safety and planning.

It is necessary to always include, without exception, all the people who will be coming on the day, and whoever is going to drive the vehicle must be correctly registered at CTVI and cannot be included in the reservation as an 'Add Unregistered Participant'.

• To add a participant, you must enter the email they used to register on the website (corporate email) Example:



• After that, click Add, and it will appear as follows.



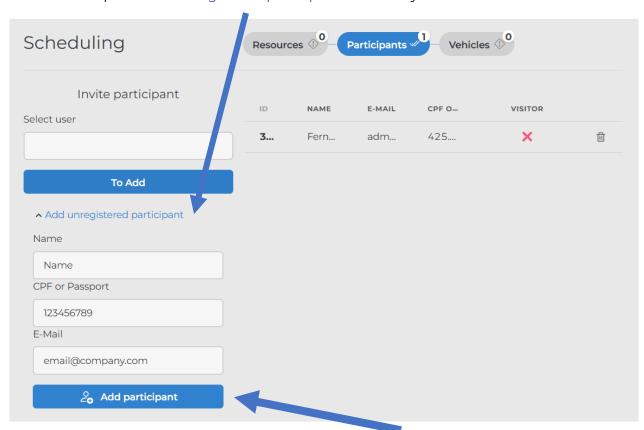
- Anyone who will drive must be added in this way! This ensures they are properly registered.
- Multiple users sharing the same vehicle can be added to the same Schedule

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To add a participant who will not drive the vehicle and will only attend the tests as a passenger, they can be added as follows

• Click on the option 'Add unregistered participant' and fill in your visitor's information.



- After filling in the required visitor information, click 'Add Participant'.
- Once added, your reservation will appear as follows, where the registered person is marked with an 'X', indicating that they are not an accompanying passenger, but the driver.



- Always <u>include all</u> the people who will participate in the tests in the reservation. If someone attends but was not included, the reservation must be redone!
- The person who created the reservation must also add their own user.
- It is mandatory to have at least one licensed driver in the Schedule; Schedule made only with visitors will be disregarded.

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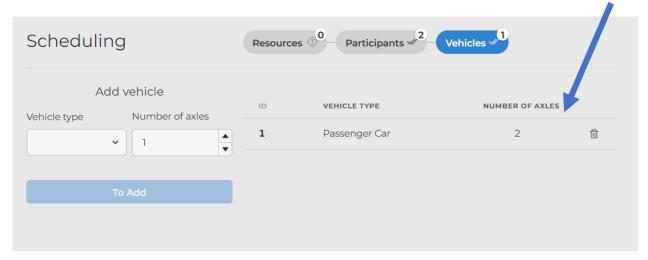
#### Vehicles

In this section, you specify the type of vehicle that will be used and the number of axles per vehicle.

- To add a vehicle, click on the field below 'Vehicle Type', select the type, and enter the number of axles next to it.
- Multiple vehicles can be scheduled within the same reservation.



• After entering the data, click Add, and your reservation will appear as follows



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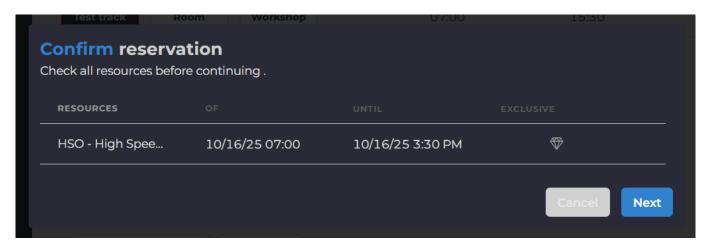
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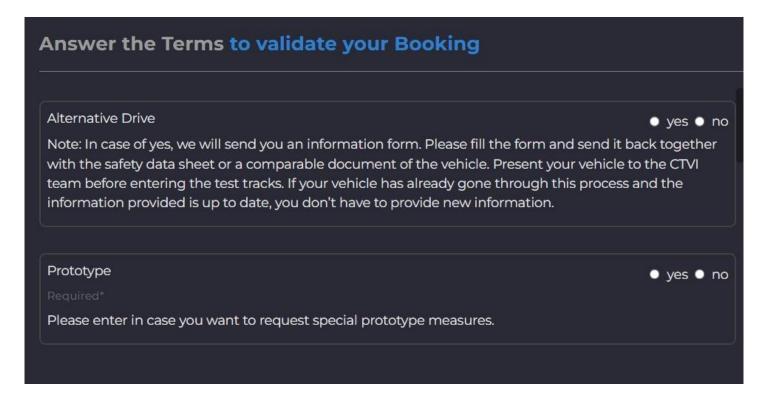
# Finalizing the Reservation

Once all the information has been filled in, click on the 'Create Reservation' option'

• When the reservation is created, a summary will appear for the user to review the selected resources. If everything is correct, click 'Next'.



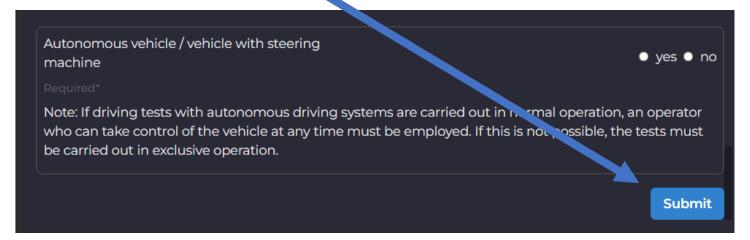
• In the next step, the user must review the terms and respond according to the requirements of their test.



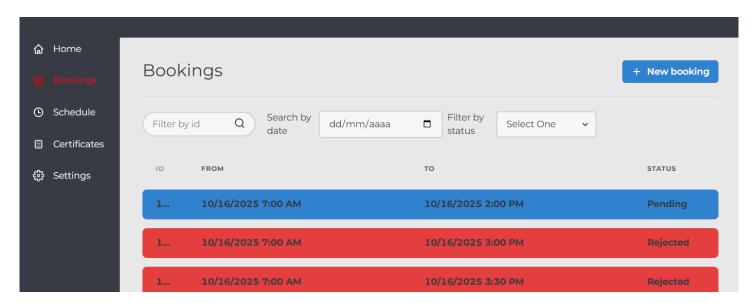
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After reviewing all the terms, click Submit to complete your registration!



 After completing this step, you can check the reservation status under the 'BOOKINGS' option on the website.



You will receive an email confirming that your reservation has been submitted and is under review! You will then receive another email once it has been approved or rejected, which can also be checked in the "Bookings" menu after logging in.